



LIFEWORKSNW

Impact Report

Join our staff and clients in celebrating some of our successes.



98.7%

Reducing the Need
for Acute Care
2021–2022

**Our major funder's
target for avoiding
emergency visits is
80%; we achieved
98.7%.**

Our goal is to provide care where and when it is needed. Last year we were able to help clients get the support they needed through our outpatient clinics and community-based programs—98.7% of clients were able to avoid the need for emergency services. A success!

A 90% show-rate proves the value of the Bridge Clinic.

Last summer, LifeWorks NW, CareOregon and OHSU collaborated to create the Bridge medication clinic at our Beaverton site. It serves young people in extreme crisis transition from hospitalization or ER to ongoing care. Families tell us Bridge Clinic is a success.

"Families waiting for high-level services can feel very alone and now they have this option of scheduling with us," says LifeWorks NW's Dr. Cortney Taylor.

90%

**Clients Demonstrate
Need for Bridge Clinic
2022–2023**

IMPROVING OUTCOMES



82%

**MAT Benefits Many Opioid
Dependent Residents
2021-2022**

Working closely with clients to address the whole person.

Each person's medication needs vary, and residential clients dealing with opioid dependency have especially complicated concerns. Often, they are dealing with mental health or medical issues, too. By combining talk therapy, education and medication assisted therapy (MAT), we can help individuals move toward long-term recovery. Of residents with an opioid diagnosis, 82% participate in MAT.

Client satisfaction is a critical part of positive outcomes.

This year, we received a combined 86% satisfaction rate from participating clients in our substance use disorder and mental health services, and many prevention care programs. Clients were asked a wide range of questions, from access to and quality of treatment to cultural sensitivity. By satisfying their needs, we are helping them achieve better outcomes.

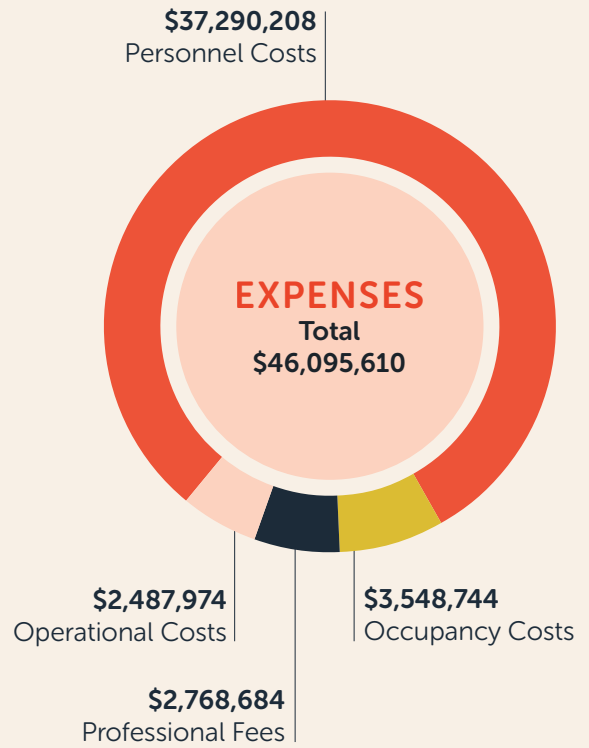
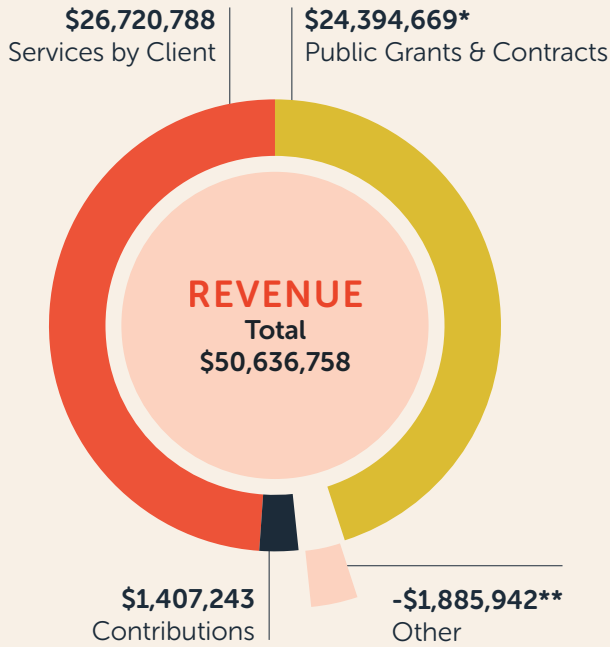


86.7%

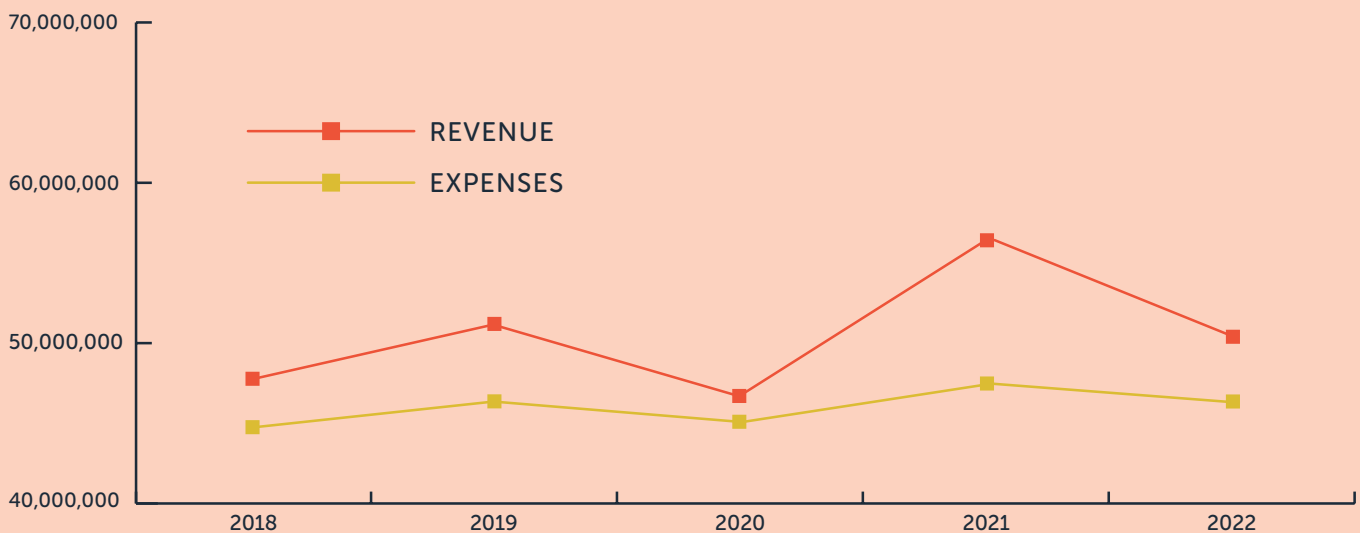
**Client Satisfaction
2021-2022**

2021-22 FINANCIALS

MORE THAN 17,500 CLIENTS SERVED



*Includes One-time Funding of \$3.1 million
**Includes Net Investment Loss of \$2.1 million



FIVE-YEAR PERSPECTIVE